

# Guide to installing Logistimo

**Install Logistimo application on mobile phone**

Version 1.0

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# What will this document help you achieve?

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This document provides instructions on how to download and install Logistimo Plus application on a smart phone.

## Activate Phone & SIM

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1. Ensure the phones have been fully charged prior to first usage
2. Insert the activated SIM cards procured for each user into the respective phones
3. On turning on the phones, check that the SIM cards are detected by the phones

## Download/Transfer the App

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Downloading from Google Play Store is always recommended, as downloaded users will receive software upgrades to the application and the others will not.

### Option 1: Download from the App Store

1. Connect all phones to a Wi-Fi Network or switch on mobile data
  - a. For Wi-Fi
    - i. Go to 'Settings' on the Home Screen
    - ii. Click on 'WLAN', Switch on the WLAN on top right corner
    - iii. Select and click on the name of the Wi-Fi connection you want to connect
    - iv. Enter the Wi-Fi password, select 'Show Password' while typing
    - v. Click on Connect
    - vi. You should see the Wi-Fi Symbol on top of the screen confirming that the Wi-Fi is connected
  - b. For mobile data
    - i. Go to 'Settings' on the Home Screen
    - ii. Click on 'Mobile Data',
    - iii. Select the applicable SIM; click on Access Point Name and confirm that it is the one provided by your mobile service provider
    - iv. Click on the back button to go to the Settings page
    - v. Switch on mobile data by clicking on the blue indicator next to 'Mobile Data'
    - vi. You should now see "E, H, LTE, 2G, 3G or 4G" on top of the screen
2. Go to 'Play Store' on the phone's home screen or main menu
3. Login with the Google account created for each user (Please note that the Play Store cannot be accessed if a Google Account has not been created for a user)
4. Search for the app "Logistimo Plus"

5. Click on Download
6. Once the installation is complete, the Logistimo app will appear on the home screen or main menu

#### Option 2: Transfer the app from another device using Bluetooth

If internet access is not available OR a Google account has not been created, then use this option to install the Logistimo app:

1. Ensure that at least one phone or device has the Logistimo apk downloaded from a browser on a computer or a phone
  - i. In the browser, open the web application [web.logistimo.com](http://web.logistimo.com)
  - ii. Use the shortcut for Mobile apps under Smart Phone (Android)
  - iii. Check your downloads folder to confirm that the file has been downloaded
2. Connect all the phones to this device using via Bluetooth
  - i. On each phone, go to 'Settings' from the main screen or home screen
  - ii. Click on Bluetooth
  - iii. Switch on Bluetooth by clicking on the top right indicator
3. Click on 'Search for devices' at the bottom of the screen
  - i. In the list, find the computer or phone to connect to and ensure that Bluetooth is switched on that device as well
  - ii. Click on the device name
  - iii. In the notification, click on 'Pair'
  - iv. The connected phone/computer will receive the same notification; click on 'Pair'
  - v. Upon connecting, check the phone and see that a settings symbol appears next to the computer/phone name
  - vi. Repeat this process for all the phones
4. Once the phones are connected, send the apk file to all phones
  - i. Go to your computer/phone's 'Downloads' folder
  - ii. Select the downloaded file and choose the Send option
  - iii. In the send options, click on 'Bluetooth'
  - iv. Select the phone to which to send the file
  - v. The phone will now receive a notification to accept the file; click on "Accept." If you do not see the notification, swipe down from the top of the screen to find the notification
  - vi. Swipe down the screen from the top to see file transfer confirmation message
  - vii. Click on the message
  - viii. Click on the transferred file
  - ix. This will now install the file
  - x. Once the installation is complete, the Logistimo app will appear on the Home Screen or Main Menu

## Login

1. Open the app from the Home Screen or the Main Menu

2. Ensure that the login screen appears with username and password fields along with a "Login" & "Refresh" button

*Did you find this document helpful? Would you have added any additional information?*

*If yes, please drop your feedback at [support@logistimo.com](mailto:support@logistimo.com)*